

Position Description

Title: Network Engineer - Central/North West, NJ
Organization: United Computer Sales & Service
Reports to: Director of Field Engineering
Supervises: Non-Supervisory **Job Status:** Full Time

Position Summary

Provide skilled support on Microsoft desktop, server, and network topologies. Ability to install and support client related software and hardware. Fully understand and support current Windows operating systems. Perform routine system administration and hardware maintenance functions as required. Ability to work independently or with a team of technicians. Ability and desire to stay current on new and changing technologies. Must have good verbal and written communication skills.

Specific Responsibilities:

1. Provide professional customer support by phone or face to face with clients
2. Ability to independently debug basic network and desktop problems
3. Install and upgrade software and hardware as needed
4. Must be proficient on network printing and laser printer topology
5. Support remote access solutions with minimal guidance
6. Maintain awareness and understanding regarding current software and technical procedures
7. Support Cisco Firewall infrastructures with minimal guidance
8. Provide written project plans and client proposals

Education and Certification Requirements:

College degree
A+ Certification
Microsoft Certification
Cisco Certification is a plus

Job Requirements:

Minimum of (2) years experience is preferred.
Must have personal transportation for travel to local client sites.
Travel outside of local areas may be required at times.